

What We Do

A Team of community-based professionals consisting of a Peer Specialist, Family Peer, and Program Coordinator visit the overdose survivor and his/her family in the days following the overdose event.

Referred to as “knock and talks,” these visits offer an opportunity for survivors and their family and friends to talk about:

- ◆ Follow-Up Services
- ◆ Individual Needs
- ◆ Treatment Options
- ◆ Empowerment Services and Peer Support

Outreach workers provide support, information, referrals, and understanding.

We take a person-centered, harm reduction approach because we recognize that everyone has different needs and different goals.

Our Partners

This resource is provided through the collaboration of a number of organizations in Niagara County.

- ◆ **Niagara County Department of Mental Health & Substance Abuse Services**
- ◆ **Save the Michaels of the World Inc.**
- ◆ **Addict 2 Addict Niagara**
- ◆ **Niagara County Opioid Task Force**
- ◆ **Northpointe Council , Inc.**
- ◆ **Horizon Health Services**
- ◆ **Beacon Center**
- ◆ **Pinnacle Community Services**
- ◆ **BestSelf Behavioral Health**

Niagara County Crisis Services

Crisis Intervention is provided 24-hours a day through Niagara County Crisis Services.

24 - Hour Crisis Services (716) 285-3515

Services include:

- ◆ 24 hour Crisis Services call center
- ◆ Mobile Crisis Outreach / Crisis Intervention
- ◆ Crisis Coordination
- ◆ Crisis Phones at Niagara Falls State Park
- ◆ Critical Incident Debriefing
- ◆ Onsite Education / Training

Quick Response Team MISSION

It is our mission to provide a bridge between the crisis and a safer future with...

- ♦ “Knock and Talk” – post overdose follow up
- ♦ Increasing access to supports and treatment
- ♦ Preventing future overdoses
- ♦ Reducing number of overdoses

**YOU ARE
NOT
ALONE**



Save The Michaels of the World



Niagara County Department of Mental Health & Substance Abuse Services

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Niagara County Quick Response Team



RECOVERY LOOKS DIFFERENT ON YOU

Not everyone has the same goals or path in recovery. There are different supports and treatments for different people! Work with us and find what works for you.

**There is Help—There is Hope.
Recovery is Possible.**